Verify the Statuses of Direct Consolidation Loan Applications

You can easily check the status of a student’s Direct Consolidation Loan application through Borrower Status Tool.

**Note:** The figures you see may look slightly different based on your user type.


2. Select the appropriate menu option to open Borrower Status Tool.
   - If you logged into the Business Partners portal, select *My Tools > Borrower Status Tool*.
   - If you logged into the Financial Aid Professionals portal, select *Tools > Borrower Status Tool*.

![Figure 1. Example of the Tools menu on the Financial Aid Professionals portal identifying the Borrower Status Tool menu item](image)

3. Enter the student’s SSN in the SSN field, and then click *Search*.

![Figure 2. Example of the SSN field](image)

The Account Summary page opens, displaying the Consolidation Application Status section.

![Figure 3. Example of the Account Summary page identifying the Consolidation Application Status section](image)
4. Click Review Details About Your Direct Loan Consolidation Status to open a new page displaying more details (e.g., the status of the payoff information that has been received, repayment plan, and which loans are included or not included in the consolidation).

Figure 4. Example of the Consolidation Application Status message identifying the link